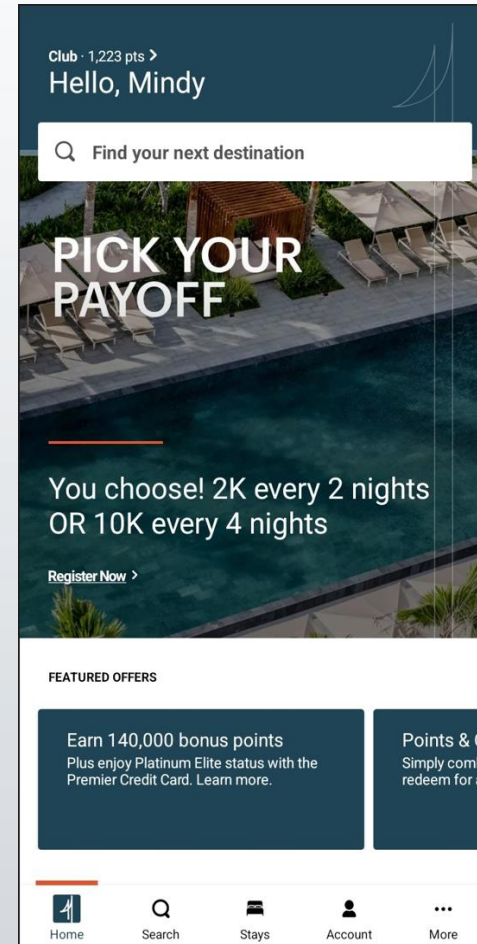
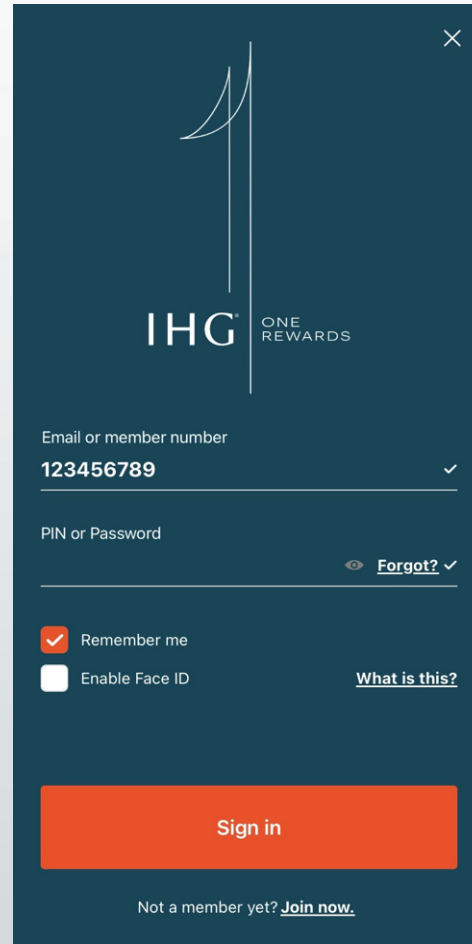
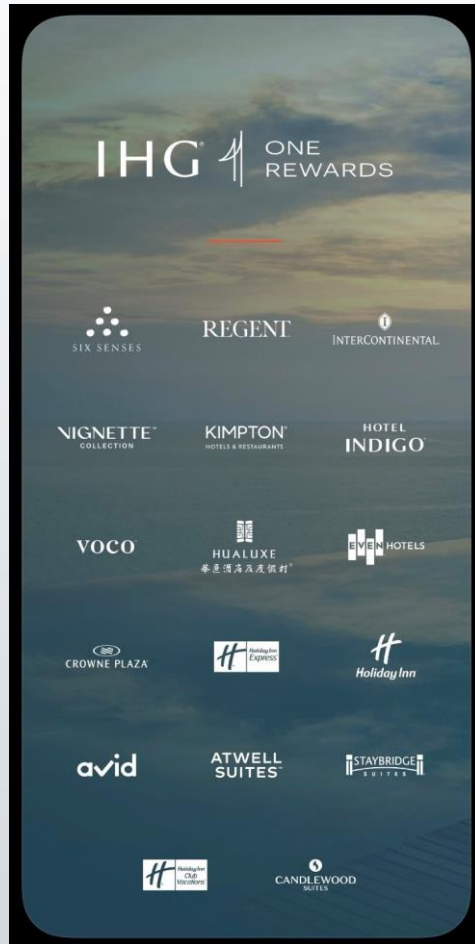




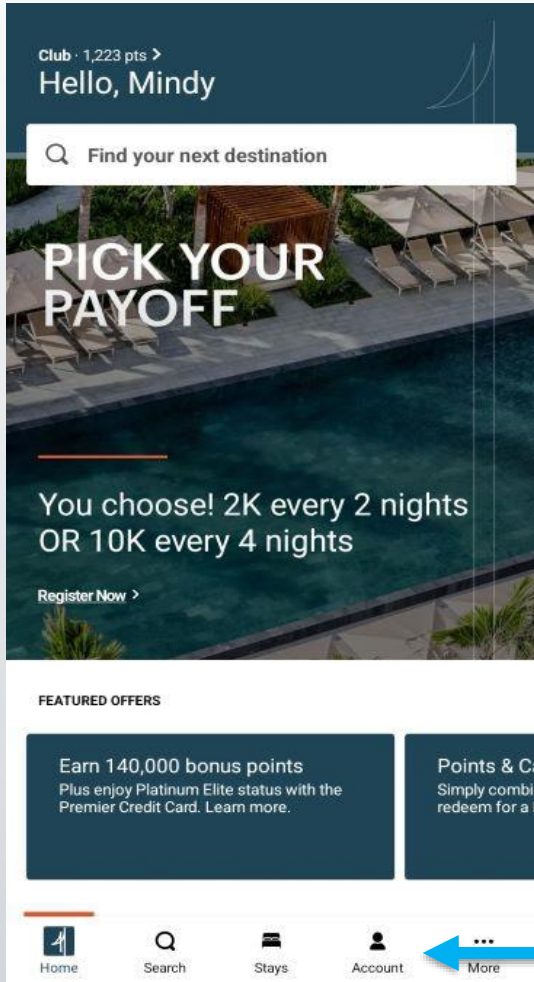
**How to Book
Free Nights
on the
IHG Mobile App**

Download the IHG® mobile app from your app store

1

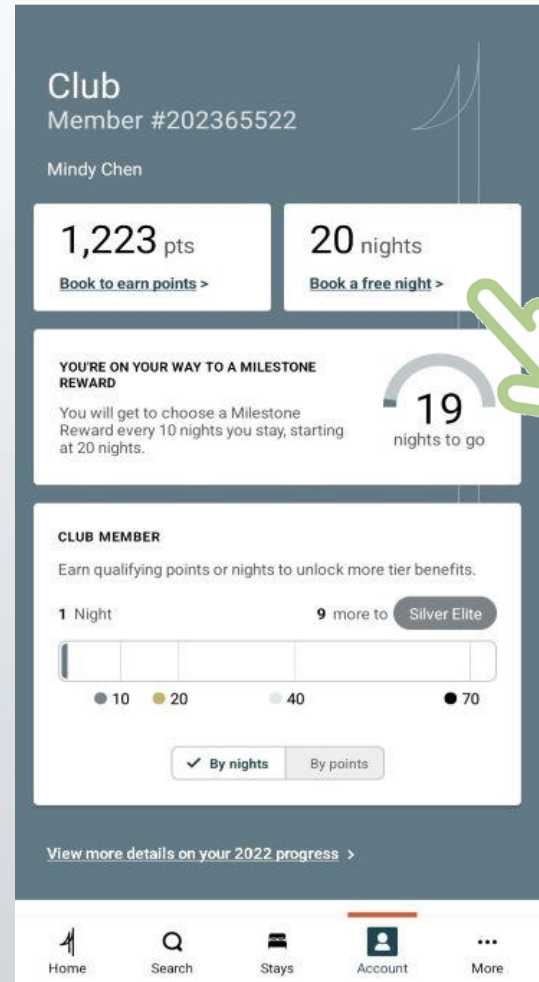


2



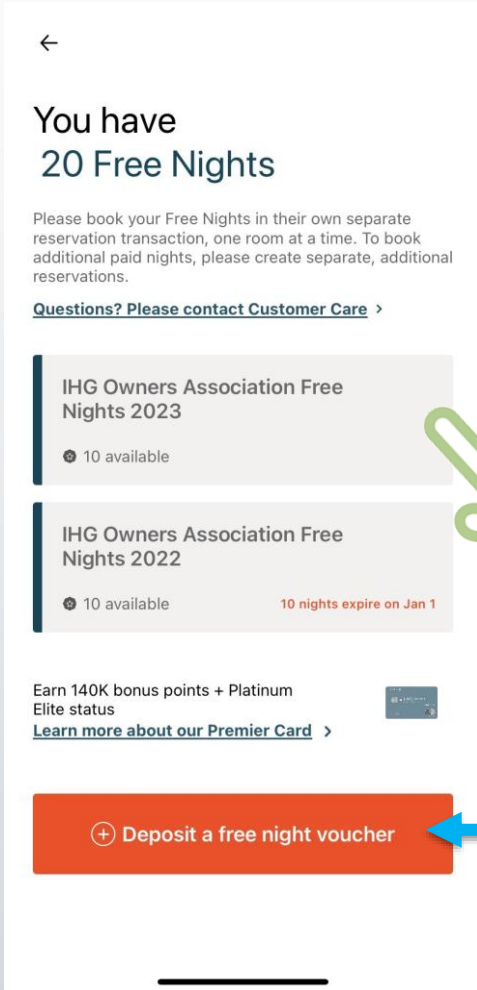
After logging in, tap on your "Account" for access to your Free Nights availability

3



Tap here

4



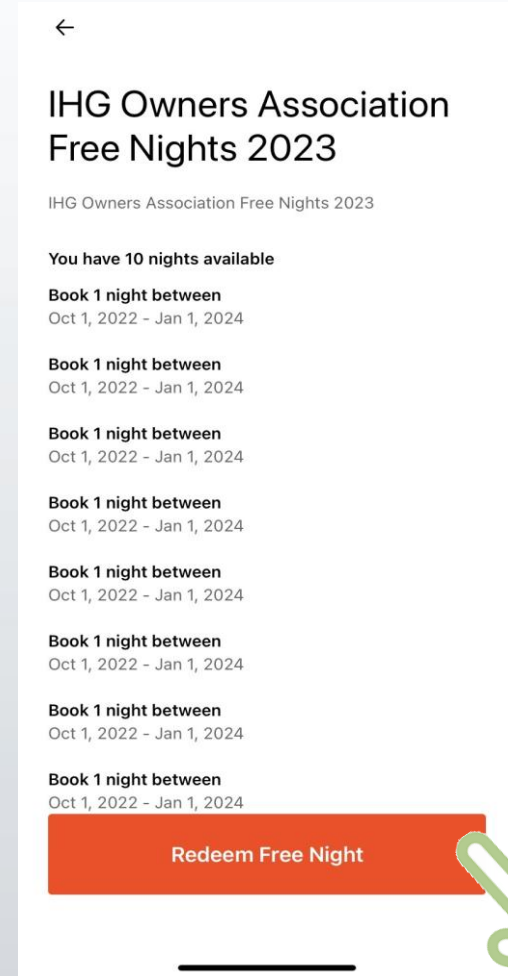
Tap on the “2023 Free Nights” link



Do not tap here



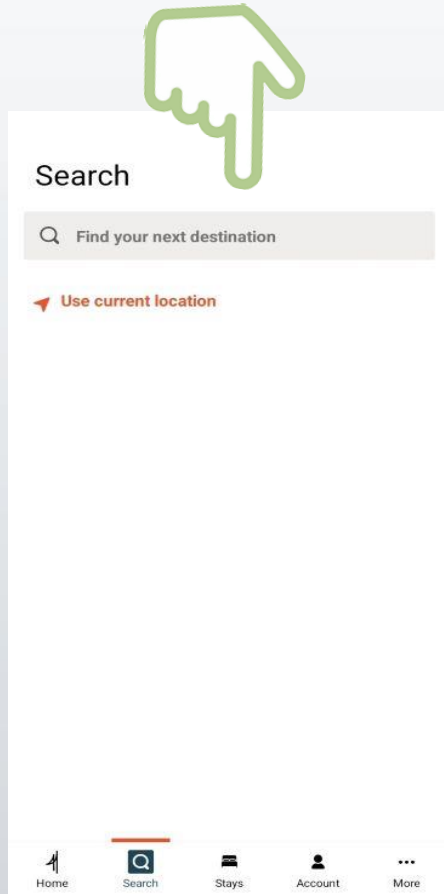
5



Tap here

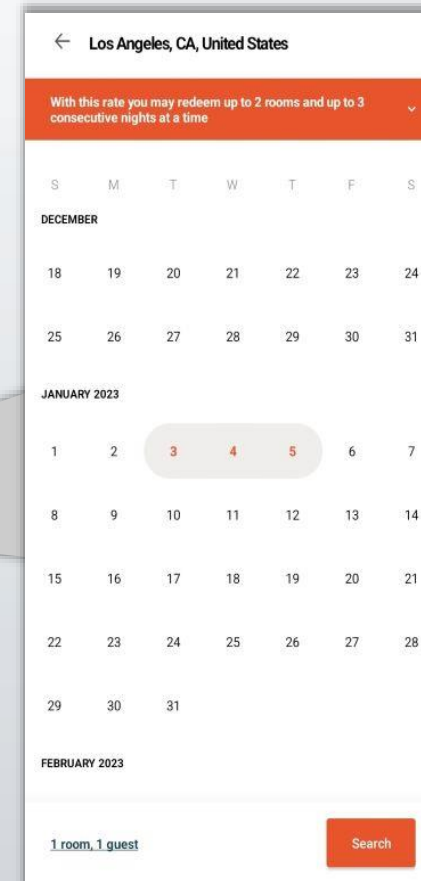
6

Enter Your Destination



7

Select Your Desired Travel Dates



Tap "Search" after selecting the dates*

*The booking window is ninety (90) days prior to the reservation date



8

Los Angeles, CA, United States

With this rate you may redeem up to 2 rooms and up to 3 consecutive nights at a time

S M T W T F S

JANUARY

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

SELECT ROOMS AND GUESTS

Rooms 1

Adults 1

Children 0

Apply

Book only one (1) room at a time



Tap "Apply"



9

Los Angeles, CA, United States

1 room, 1 guest - Jan 3 - 5

Sort By Points IHG® Owner's Associa... Taxes & Fees

CLOSEST

INTERCONTINENTAL

No Free Nights available; lowest rate shown

InterContinental Los Angeles Downtown 288 USD per night

0.95 mi from destination

★★★★★ 1827 REVIEWS

Excludes 34.86 USD Amenity Fee per night.

HOTEL INDIGO

Hotel Indigo Los Angeles Downtown Free

1.28 mi from destination

★★★★★ 1615 REVIEWS

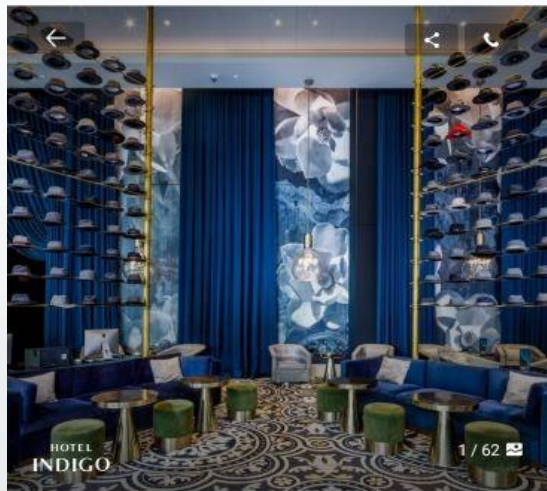
Excludes 23.14 USD Amenity Fee per night.

Scroll down to view and select the hotel you would like to book

All hotels with the free night availability will show up as "Free"



10



Hotel Indigo Los Angeles Downtown

★★★★★ 4.5 1615 reviews

Location
899 Francisco St
Los Angeles, CA, 90017, United States

Food and drink
Restaurants and bars on-site

Parking and transportation
Parking is available

Free Night
Free

View Rooms

Tap on "View Rooms"



Use your 1,223 pts
Book with 34,000 pts or less



IHG® Owner's Association applied

1 bed 2 beds Suite Accessible

Standard Room

2

View room details >



Free

per night

IHG® Owner's Association >

Free cancellation 2 days prior to arrival

Select

Didn't find a IHG® Owner's Association you like?

View 7 more rates starting at 187 USD

Excludes 23.14 USD Amenity Fee per night. [Learn more](#)

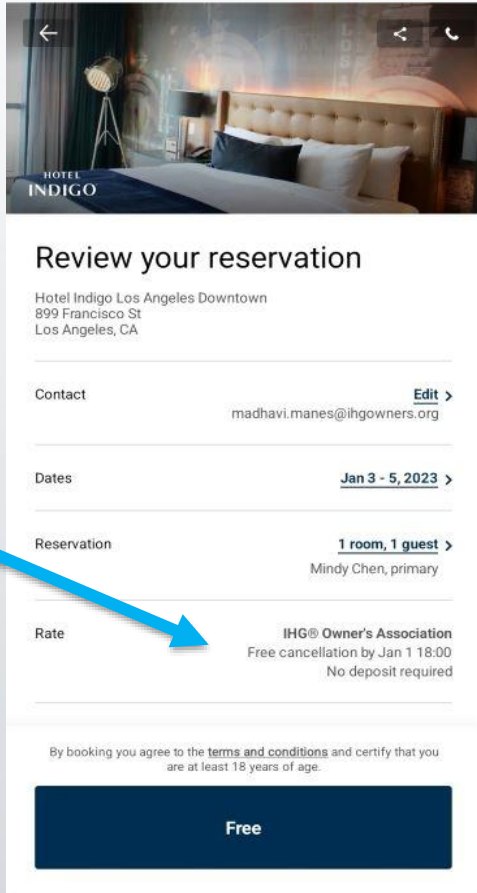
1 King Bed Standard

Select the IHG Owners Association "Free" room type



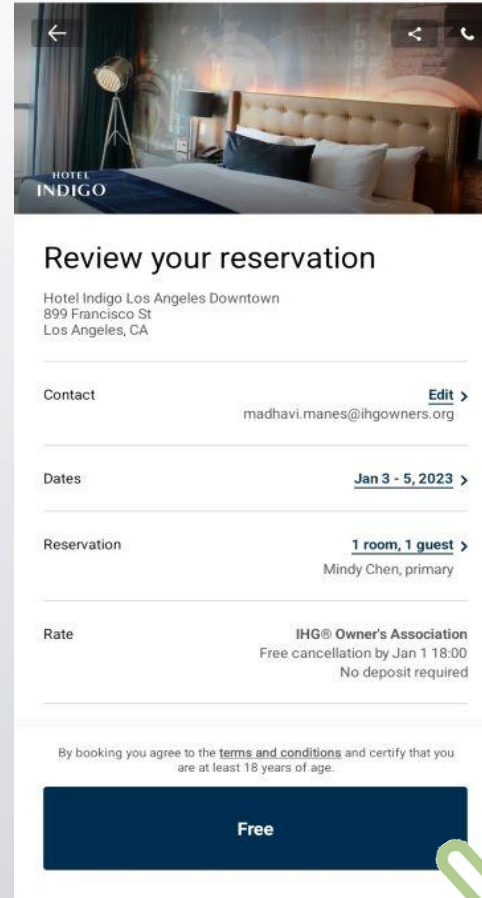
11

Read the cancellation policy and other info



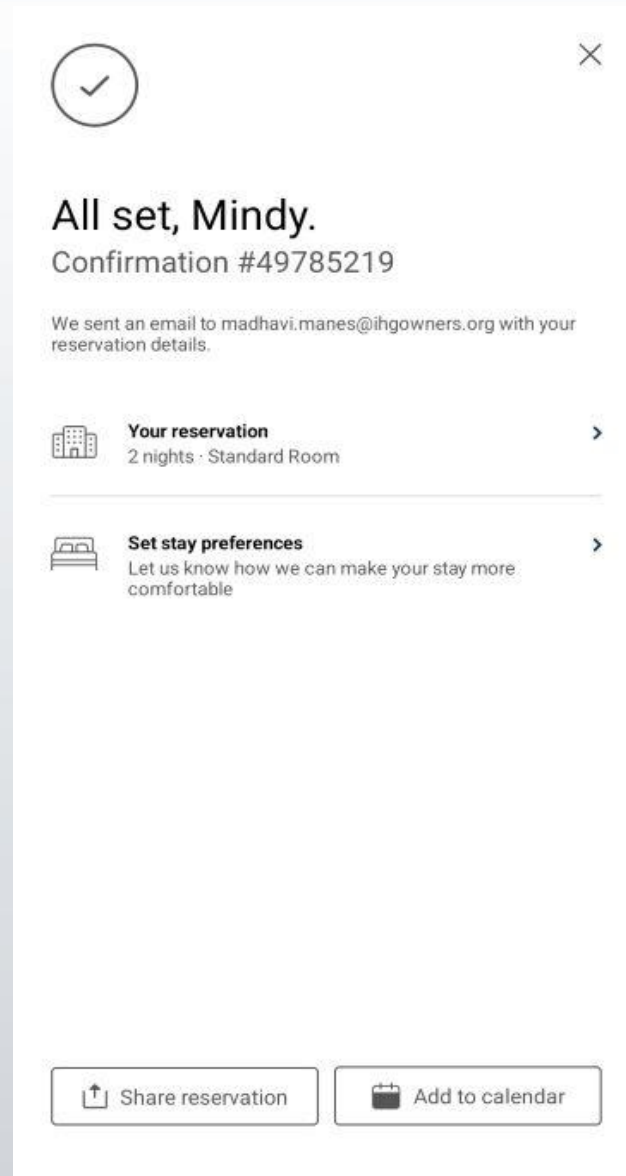
12

Check that all information is correct and select "Free" to make a reservation



Tap here

13



A screenshot of a confirmation email interface. At the top left is a circular icon with a checkmark. At the top right is a close button (X). The main heading is "All set, Mindy." followed by "Confirmation #49785219". Below this is a paragraph: "We sent an email to madhavi.manes@ihgowners.org with your reservation details." There are two main sections: "Your reservation" with a building icon and "2 nights · Standard Room", and "Set stay preferences" with a bed icon and "Let us know how we can make your stay more comfortable". At the bottom are two buttons: "Share reservation" and "Add to calendar".


✓


×


All set, Mindy.


Confirmation #49785219

We sent an email to madhavi.manes@ihgowners.org with your reservation details.

 **Your reservation** >
2 nights · Standard Room

 **Set stay preferences** >
Let us know how we can make your stay more comfortable

 Share reservation

 Add to calendar

Your booking is confirmed!
After receiving your confirmation, you can view details and set stay preferences. Take note of your reservation's confirmation number.

Program Requirements

Full Program Requirements: www.owners.org/resources/digital-publications

For any Free Nights questions, please contact us.

Email: freenights@ihgowners.org

Phone: +1.770.604.5555, option 3

To Make a Reservation by Telephone:



1. Have your IHG® One Rewards number to provide to the phone agent.
2. Please call:
U.S. and Canada: +1.877.500.4244
Anywhere Globally: +1.770.604.5555, option 2
U.K./Europe PTSN: +44.1950.499049
Australia PSTN: +65.29.066.5478
3. The phone agent will assist with finding a member hotel.
4. Obtain a confirmation number and a copy of the cancellation policy of the hotel.

Cancellation and No-Show Reservations Policy

No-Show Reservations:

- Members who do not show up to their reservation will be assessed charges in accordance with the hotel's cancellation policy. Charges may include the full regular room rate, plus taxes, at the hotel's discretion. **The member will also forfeit the allocated free night for the first night of the reservation.**

Cancellation Prior to the Member's Stay (must be prior to hotel's cancellation deadline):

- **Do not call the host hotel to cancel** - If the member contacts the hotel to cancel or modify a reservation this will result in the loss of all free nights associated with that reservation.
- **To cancel a reservation and obtain a cancellation number prior to the member's stay and within the cancellation deadline**, you can make the cancellation through (1) your IHG One Rewards account, (2) the IHG mobile app **OR** (3) by calling the Dedicated Member Reservation Line.
- All cancellation requests are handled in accordance with the hotel's cancellation policy.
- **A cancellation number must be obtained for validation purposes.**
- Reservations cancelled prior to the stay/before the cancellation deadline (via either of the three ways mentioned above and validated by a cancellation number) will not cause the member to lose any free nights from their Annual Allocation. In the event of a validated cancellation, all free nights that were applied to the reservation will instantly drop back into the member's Annual Allocation free nights balance and can be viewed in their IHG One Rewards account immediately.

Cancellation and No-Show Reservations Policy

Members must cancel and modify their reservations **only** via the following methods:

- (a) the web
- (b) the IHG mobile app
- (c) the Dedicated Member Reservation Line

Do NOT call the hotel directly to cancel.

To attempt to cancel or modify a reservation after the hotel's cancellation deadline, it may not be possible to make changes via the web, the IHG mobile app or the Dedicated Member Reservation Line.

In such cases, please contact the host hotel to avoid being billed as a no-show. The free night(s) used to book this reservation will be forfeited, and the late cancellation is subject to the host hotel's cancellation policy.

Cancellations Made On-Property, at Check-in or During the Member's Stay:

Any reservations that are cancelled or modified at initial check-in or after the member has checked into the hotel will result in forfeiture of all free night(s) associated with that stay. Any such forfeited nights will not be re-deposited to the member's Annual Allocation. In order to ensure the re-deposit of free nights into a member's Annual Allocation, your reservation modification or cancellation must be made prior to check-in and in accordance with the hotel's cancellation policy timeframe and must be completed online through the member's IHG One Rewards account, on the IHG mobile app or by calling the Dedicated Member Reservation Line (i.e., not by phone with the hotel or in person during the stay).